



2620 Rimrock Road, Madison WI 53713
(608) 223-9300
www.rutabaga.com

Rutabaga Paddlesports is seeking a Lead Manager for seasonal employment at our rental location at Olbrich Park!

Job Title: Olbrich Park Boat Rentals Lead Manager

Responsibilities:

- Staff Schedule
- Manage rental staff
- Answer phone calls, emails and manage rental reservations
- Assist customers in launching and landing kayaks and SUP boards
- Maintain, clean, and repair boats, gear and facilities
- Monitor weather and other environmental conditions
- Ensure that Rutabaga's policies and procedures are implemented and followed
- Manage risk for customers and recognize potential problems before they arise
- Communicate and work with diverse audiences
- Create an atmosphere for customers to have fun and memorable experiences!

Qualifications:

- Enjoy the outdoors and being around boats and people
- Experience supervising staff is preferred
- Self motivated and able to work with limited day-to-day supervision
- Responsible and punctual
- Superb customer service skills
- Well organized and detail oriented
- Must be able to lift up to 50lbs, move boats and spend multiple hours outside
- Comfortable using computers (online rental software, weather websites, Google sheets, square point of sale software - training provided)
- Paddling experience is preferred, but not required – professional development training is provided
- Must be able to attend training May 20th - May 23rd. (times based on staff availability)
- Must be available to work evenings and weekends.
- First aid and CPR certifications are required by start date

Work Hours: Olbrich Rentals is open 10 am – 7 pm.

Position is full time during the summer months. Memorial Day - August. Work hours Mon-Sun 9:30 am – 7:30 pm. Position is part time in May and September. Work hours Fri-Sun 9:30am-7:30pm.

Salary & Benefits: \$18.00/hour. As part of our team you'll work with the best, have access to staff discounts, and participate in professional development training.

To Apply: Visit <http://www.rutabaga.com/roppage?pgid=2065656>.

Rutabaga is an Equal Opportunity Employer. We make hiring decisions based on qualifications, not on age, race, ethnicity, religion, gender, sexual orientation, or ability.